Information for parents
whose children are being looked after in the child day-care system or in facilities shown below

Information for providers, managers, staff
of nurseries, child day-care centres and child day-care facilities for children with special needs

NEW RULING on the care of children of people working in critical infrastructure roles (key workers)

and

weekend care

New ruling on the care of children of people working in critical infrastructure roles (key workers)

As of Monday, 23 March 2020, a new ruling on who is entitled to child care applies. In order to safeguard the operation of the critical infrastructure, the State Government has decided that everyone who works in a critical infrastructure role and is able to present certification from their employer of their indispensability is, regardless of their family situation, personally entitled to have their children looked after in
child day-care facilities, if their care cannot be otherwise organised in a responsible manner, i.e. in accordance with the recommendations of the Robert Koch Institute. **It is sufficient for one parent to present such certification.** It is no longer necessary for both parents to do so. Single parents working in critical infrastructure roles do not need to provide any further evidence other than the employer’s certification.

The care entitlement will be fulfilled at the facilities or child day-centres with which parents have a care agreement.

**Parents who do not have a care agreement** with a child day-care facility are also **entitled to child care.** In this case parents should contact the Child and Youth Welfare Office (Jugendamt).

If the child-care facility with which the parent has a care agreement refuses/declines to provide care, parents should in this case too contact the Child and Youth Welfare Office (Jugendamt).

**Child care at the weekend**

**Provisions are in place to ensure weekend child care as of 23 March** Over the weekend of 21/22 March, weekend care will be offered wherever the child welfare offices and organising bodies have already made provision for this.

State of North Rhine-Westphalia

Ministry for Child and Family Affairs, Refugees and Integration